



Softree Technical Systems Inc.

www.softree.com

## Demonstration Mode

All Softree products require either a security hardlock key or a password to operate the program. Without the security key or password the software runs in demonstration mode. In demo mode you can not save or print.

### Single Keys – Parallel Port or USB

There are 4 main reasons for “demo mode” on a single computer using a security hardlock key.

**1. Security hardlock key not attached to the computer.**

Check that the key is properly attached.

**2. Security hardlock drivers are not installed.**

The drivers are not automatically installed with the software. You will need administrative privileges to install the drivers.

Insert the RoadEng or Terrain Tools CD. Select Install Security hardlock drivers. If you do not have a CD on hand you can download the drivers from our website. <http://www.softree.com/support/down1.htm>

If you have a USB key **do not** attach the key until the drivers have been installed and the computer re-booted.

**3. Old drivers exist from previous versions.**

If you have installed the security hardlock drivers, attached the security key and the program is still in demonstration mode then we recommend removing the Old drivers and then re-installing the SPNComboInst.exe (new drivers).

To Remove Old Drivers

Windows 98	Windows 2000 NT or XP
<ul style="list-style-type: none"> <li>- Open Windows Explorer.</li> <li>- Go to C:\RoadEng\Drivers</li> <li>- Select Win_9x.</li> <li>- Double click on sentw9x.exe</li> <li>- Select functions</li> <li>- Select Remove Sentinel Driver</li> <li>- Re-start computer</li> </ul>	<ul style="list-style-type: none"> <li>- Open Windows Explorer.</li> <li>- Go to C:\RoadEng\Drivers</li> <li>- Select Win_NT.</li> <li>- Double click on setupx86.exe</li> <li>- Select functions</li> <li>- Select Remove Sentinel Driver</li> <li>- Re-start computer</li> </ul>

**4. Faulty key**

To determine if the key is faulty you may want to try it on another computer that is successfully running RoadEng or Terrain Tools. If the key works on another computer then you need to check that the drivers are installed and the port is working.

## Demo Mode Problems

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You can also check the key by using a diagnostic tool called SentMedic found on the CD under Drivers | Diagnostic tools or you can download it from the web. <http://www.softree.com/support/download.htm>

Please contact Softree if the key is faulty. Softree warranty is 1 year from the time of purchase or upgrade. We charge \$75 to replace security keys that are no longer under warranty or can not be reprogrammed. We require the “faulty” key to be returned.

### *Network Security keys*

The security hardlock drivers are **installed on the server only** (or a workstation designated as the server). If you have a USB network key **do not** attach it until the drivers are installed and you have re-started the server

Insert the RoadEng or Terrain Tools CD. Select Install Security hardlock drivers. Re-start the server (or computer designated as the server) Attach the network key to the server.

If you do not have a CD on hand you can download the drivers from our website.

<http://www.softree.com/support/download.htm>

Install the **software on all workstations**. The software installation procedure will prompt you for the following information:

User Information:	User Name and Company Name required
Select Product:	RoadEng (or name of product)
Select Component:	Multiple Key

Once RoadEng is installed on each workstation, **the netkey.ini file must be changed and saved.**

*Netkey.ini* is found in the default installation directory C:\Program Files\Softree\RoadEng.

```
[RoadEng]
network=1           Network must = 1
NetKey=            Netkey must be identified. Enclosed key is a superpronet
NetKeyHost=       NetKeyHost must identify either the server name or server TCP/IP address
NetDepartmentName=
```

### *Password Protection*

***Passwords are registered and lock to one computer.***

*1. Computer has not been registered for a permanent or trial password*

#### To Register Your Computer

1. Double click on any module icon to run the program. A Product Selection and Registration box appears.
2. From the drop down menu, select Product Name
3. Press *Register Now*. A registration box with User Name, Company Name and Machine ID will be displayed.
4. In order to generate a password, both user name and company name must be at least 5 characters. Please make any changes in this screen before registering for a password.
5. Press the [register@softree.com](mailto:register@softree.com) button. A blank email appears. Place your cursor in the body of the email and press Ctrl + V (Edit - Paste) to paste the User Name, Company Name and Machine ID into the body of the email. Enter Password Required in the subject line.
6. Softree will process the registration information and a password will be emailed back to you. Copy and paste the password into the password field in the *Register Now* dialog box. Press *Register Now*. Close and re-open the program to activate the password

#### **2. User name, company name and password do not match.**

Check that the user name, company name and password issued match the information found in Help | Register Now. Compare the information against the password sent via email. If they do not match you can change the information in the registration screen. We recommend that you **copy and paste** the

password in to the password field. Press Register Now. You will be prompted to close and re-open the program which will activate the password.

**3. Computer was registered while attached to a docking station or had a network card inserted.**

In order for a password to work both on and off the docking station or with a network card the computer MUST be registered off the docking station or with the network card removed.